

#### Early Alert System: Where Faculty Advising Meets First-Year Student Success

Subbu Kumarappan, Ph.D. Ruth Montz, C.F.L.E. Presented at Focusing on the First Year Conference 2014 Columbus, OH February 28<sup>th</sup> 2014



#### Learning Outcomes

- Apply best practice approaches to collaborations of faculty and student affairs professionals interested in student success.
- Address possible challenges you may experience in developing an early warning program.
- You will create a take-home plan for developing a early warning program that includes faculty advisors.

#### About Ohio State ATI

- We are the associate degree granting unit of the College of Food, Agriculture, and Environmental Sciences.
- We offer programming for students transitioning to Columbus or preparing for entry into technical careers.
- We are an open admissions campus.



#### ATI Student Body



- Challenges
  - First-generation
  - Students with disabilities
  - Developmental course placement
  - Students with mental health/Counseling concerns

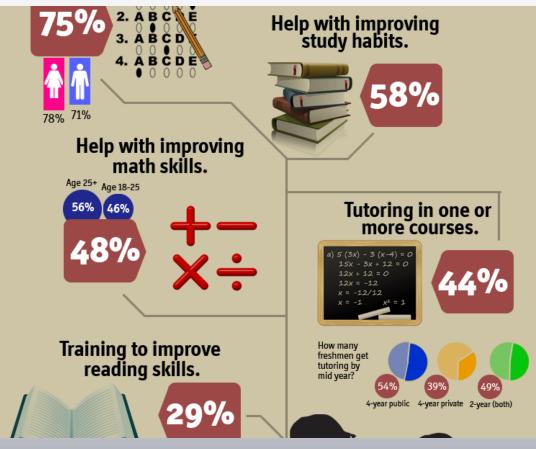
#### ATI Student Body



Strengths

- Career identity
- Sociability
- Family commitment
- Receptivity to institutional help





#### What do college students needs to succeed? (Source: Noel-Levitz, 2012, College Student Inventory)

Video Clip: First Generation Official Trailer <u>http://www.youtube.com/watch?feature=player\_embedded&v=m9DSHL</u> <u>c08Oc</u>



#### How can we help our students to succeed?

- Mandated course placement (remedial)
- Tutoring
- Comprehensive Learning Assistance
- Academic Advising Center
- Early Warning System
- Freshman Seminar
- Summer Orientation
- Faculty Advisors (Source: What Works In Student Retention, ACT, 2012)



Ohio State University

Advantages to Involving Faculty Advisors in Early Warning System

- Program and course expertise
- Knowledge of career pathways
- Respected members of campus community
- Cost-effective
- Positive relationship b/w faculty-student interaction and student retention (King & Kerr, 2005, in Challenging and Supporting the 1<sup>st</sup> Year Student)

#### **Early Warning Systems**

- Institutional Constraints Prohibited Using Third Party Vendor
- Limited Resources for Home Grown Program
  - Financial
  - Personnel Grades First
  - Technology
  - Data Collection

STARFISH EARLY ALERT™



#### Home Grown Early Warning Systems

- Strategic Plan:
  - Student Success Goals
- Retention Committee
- Culture of Care



Overcoming Challenges to Faculty Engagement in Retention Efforts

- College Commitment to Faculty Advising
  - Academic Program Coordinators
- Limited Professional Development



# Cultivating Campus-wide Support

- Senior Leadership
  - Financial implications of attrition
- Outreach and Engagement
  - Faculty and Staff Presentations
- Identifying Faculty Champions
  - Early Adopters
- Recognition Program
  - Advisor Appreciation Day

# **Our Early Warning System**

- Collaboration with Pre-enrollment Programs
- Early Alert: Web-based Referral Process
- Mid-semester Academic Update
- Faculty Advisor Feedback



#### **Backward Design**

ATI's experiences will be explained at each step

- Step 1 Institutional Goals
- **Step 2 Specific Objectives**
- Step 3 Proposed Intervention Plan (ATI's activities)
- Step 4 Data, Metrics, Benchmarks
- **Step 5 Required Resources**

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#### Step 1 Institutional Goals

ATI's Goal: Improve 3-year student success rate (retention, transfer, and graduation).

OSU Regional Campus	Three Year Success Rate
ATI	66%
Lima	73%
Mansfield	75%
Marion	73%
Newark	77%

Source: OBR (2010) *Three-Year Graduation and Continued Enrollment Outcomes at Two-Year Institutions in the University System of Ohio*. What are your goals?

# Step 2 Objectives



- The broad goal (ex. ATI: improve student success) is specified as objectives.
- ATI's Objectives
  - First-Year Students: Earn grades of "C" or higher
  - Instructors: Identify low performing students, early in the semester
  - Faculty Advisors: Outreach to low performing students
  - Student Affairs/Student Life Staff: Assist low performing students

#### Step 3 Intervention Plan Early Warning System

• Early Warning System



- Early Alert Form (web-based): Faculty and Staff
- Orientation Instructors: Mid-Term Grade Check
- Faculty Advisors: Outreach to low performing students
- Students: Utilize campus resources
- Student Services/Student Life Staff: Assistance
- Outcomes:
  - Advisor Survey
  - Student Success Indicators



#### Step 4 Metrics and Benchmarks

- What do we measure?
  - Orientation Course Instructors
    - Attendance, Tests/Quizzes, Participation, Behavior
    - Overall midterm progress (Letter Grade)
- Benchmark Example: reach 100% of first-year students by week 7 on their performance

#### Step 4 Metrics and Benchmarks

- Are they the right metrics?
  - Are all new full-time freshman enrolled in College Orientation?
  - Is performance in College Orientation a good predictor of overall performance?
  - Should we survey other courses?

#### Step 5: Required Resources

• The time, personnel, money, and student support services required for this!

– In your case...



#### ATI's Lessons and Successes

- 70% reply from all instructors; 95% from full time faculty members
- Mixed feedback from the advisors
- Need to give a summary info for quick action
- Reaching out to students varied from emails, to classroom announcements – need to be more systematic (automated emails?)

#### Summary: Backward Design

- Start with your problem statement.
- Cultivating Campus Support.
  - Who needs to be involved?
  - How will we get our message out?
  - How will we encourage faculty engagement?
- What will your early warning plan include?
- How will student success and retention be improved?



# Conclusions and Implications for the Future

- Advantages to engaging faculty advisors in early warning programs
- More research is needed to understand the relationship b/w faculty engagement in early warning systems and student success
- You can build your own early warning system
- How can we collaborate within the OSU system?