



THE OHIO STATE UNIVERSITY

COLLEGE OF FOOD, AGRICULTURAL,
AND ENVIRONMENTAL SCIENCES

**We Can Show you the World
and Measure the Impact**

**Kelly Newlon &
Dr. Mary Rodriguez**



The CFAES First Year Experience Program

Learning Outcomes:

Upon completion of preparation and in-country portions of the course, students will be able to successfully:

- compare and contrast agricultural and environmental issues, constraints and opportunities for sustainability between the US and Nicaragua;
- discuss development and socioeconomic issues;
- critically evaluate the impact of US and global demands on Nicaragua's environment;
- prepare to travel to Nicaragua and demonstrate appreciation of the culture.



Our Numbers

- Range of the College's freshman class: 230-300
 - 2008 (Mexico) - 14
 - 2009 (Ecuador) - 16
 - 2010 (Ecuador) - 10
 - 2011 (Ecuador) - 18
 - 2012 (Ecuador) - 18
 - 2013 (Ecuador) - 31
 - 2014 (Nicaragua) - 20
 - 2015 (Nicaragua) - 27
 - 2016 (Nicaragua) - 27
 - 2017 (Nicaragua) - 25





Pre-Departure Course

- Contact hours are added to in-country time for 3 credits total
- Cover general concepts and travel logistics
- Preflection
- Address fears and concerns
- Guest speakers
 - Regional Studies Offices
 - College of Veterinary Medicine
 - Economics
 - Field trip (to practice)





Assignments

Required Coursework:

Pre-Departure Assignments*	Point Value	Due Date	In-Country Assignments	Point Value
Weekly Current Affairs	70	As Assigned	Evening Discussions	200
Topic Discussion Leaders	210	As Assigned	Journal	400
Infographic Presentation	140	XXX	Participation and Engagement	400
Packing List & Top 10 Safety Tips	140	Oct. 30th	TOTAL	1000
Language Video	140	Nov. 20th	Final grade will be calculated from a total of 2000 points.	
Participation/ In-class Assignments	90	Throughout		
Final Exam	210	Dec. 11		
TOTAL	1000			

**See Carmen for details and rubrics for all assignments*





Itinerary

December 15- Fly to Managua

December 16- Overview, Cattle Ranch,
Cocoa Farm, Homestay Orientation

December 17- Forest cooperative,
environment and humming bird initiative,
hike

December 18- Dairy farm, coffee field to
pick, cooperative visit, homestay starts

December 19- End Family stay, Model Farm,
Women's cooperative, veterinarian, Rural



Itinerary

December 20- Bird watching, general livestock farm with ecological focus, role of women and tourism in agriculture, free time for hiking, riding

December 21- Coffee milling, dairy plant, volcano visit

December 22- Indigenous village, relax/swim, final reflection

December 23- Depart



What's your CQ

and why should you care?

CULTURAL INTELLIGENCE OVERVIEW



4 CQ Capabilities

CQ Drive

Your interest, drive and confidence to adapt to multicultural situations.

- Intrinsic
- Extrinsic
- Self-Efficacy

CQ Knowledge

Your understanding about how cultures are similar and different.

- Business
- Values & Norms
- Socio-Linguistic
- Leadership

CQ Action

Your ability to adapt when relating and working interculturally.

- Speech Acts
- Verbal
- Nonverbal

CQ Strategy

Your awareness and ability to plan for multicultural interactions.

- Planning
- Awareness
- Checking



Worldwide Norms



CQ Drive

Your interest, drive and confidence to adapt to multicultural situations.



CQ Knowledge

Your understanding about how cultures are similar and different.

CQ Action

Your ability to adapt when relating and working interculturally.

CQ Strategy

Your awareness and ability to plan for multicultural interactions.



Strategies to Enhance CQ Drive

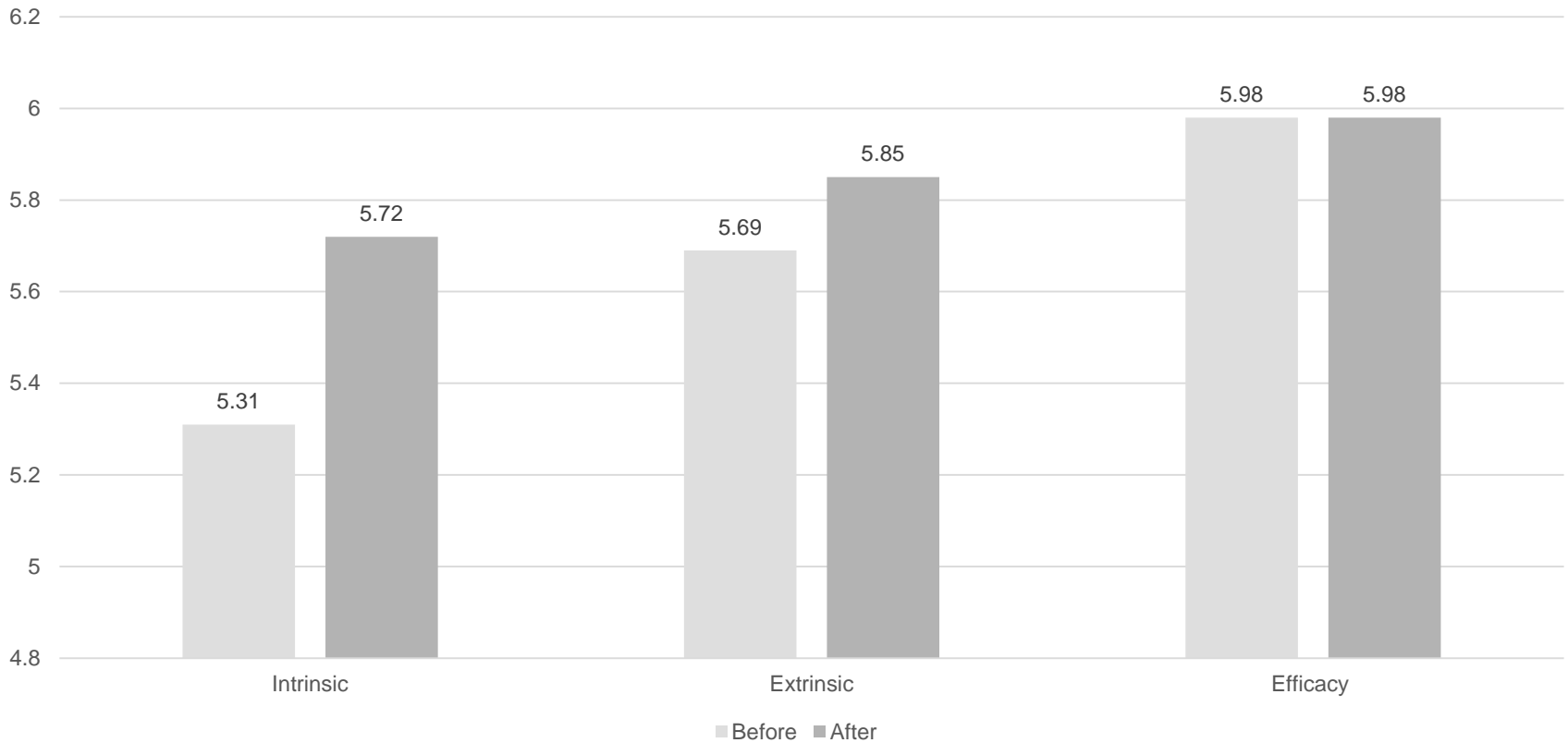
1. Face Biases
2. Count the Cost of Cultural Mishaps
3. Hands-on Experiences





Drive

FYE Program 2016
Sub-Dimension of Drive



CQ Drive

Your interest, drive and confidence to adapt to multicultural situations.

CQ Knowledge

Your understanding about how cultures are similar and different.



CQ Action

Your ability to adapt when relating and working interculturally.

CQ Strategy

Your awareness and ability to plan for multicultural interactions.



Strategies to Enhance CQ Knowledge

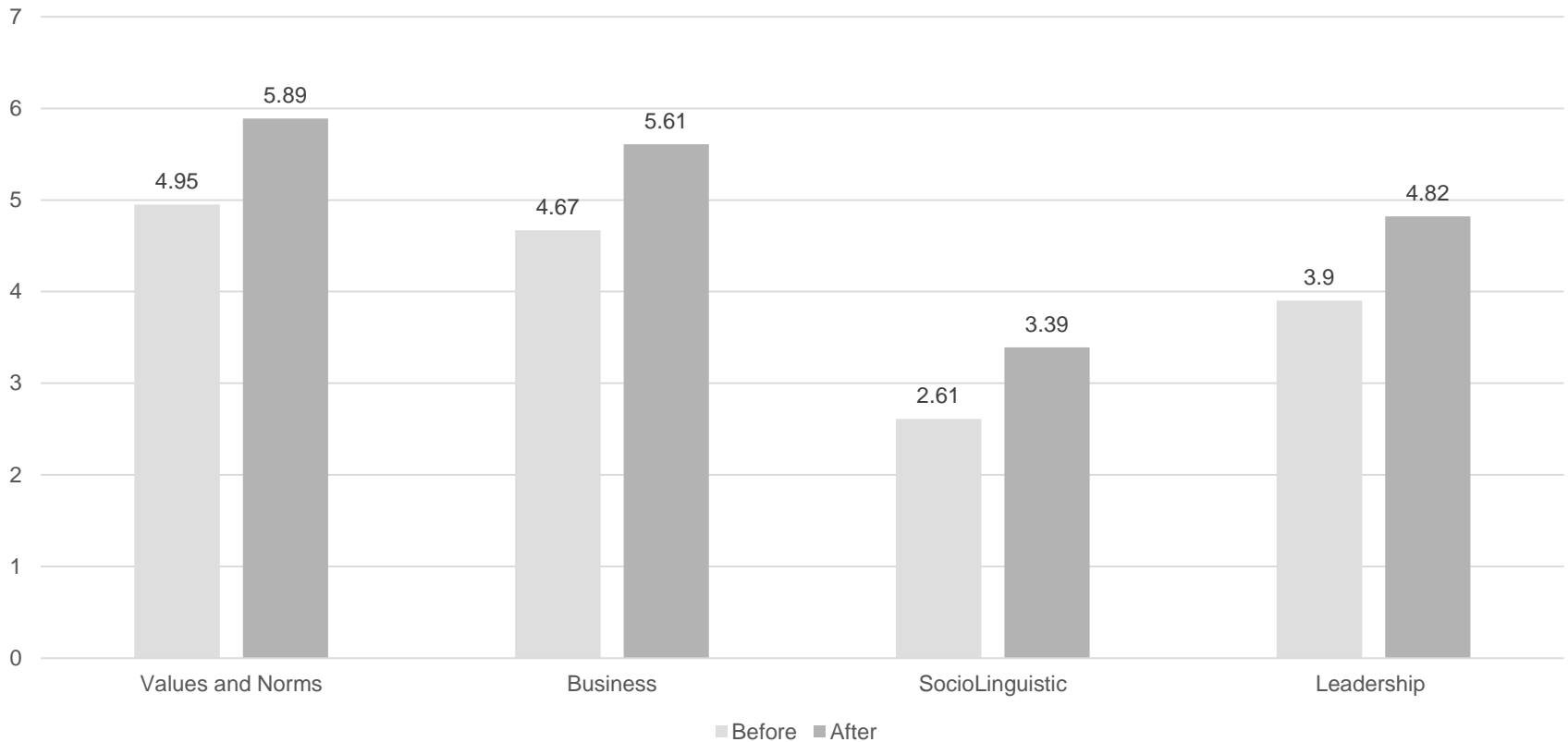
1. Know Yourself and your own culture/s.
2. When watching commercials—ask how this is shaped by culture?
3. Find a Cultural Coach or Broker (RD and Guides)





Knowledge

FYE Program 2016
Sub-dimensions of Knowledge



CQ Drive

Your interest, drive and confidence to adapt to multicultural situations.

CQ Knowledge

Your understanding about how cultures are similar and different.

CQ Action

Your ability to adapt when relating and working interculturally.

CQ Strategy

Your awareness and ability to plan for multicultural interactions.





Strategies to Enhance CQ Strategy

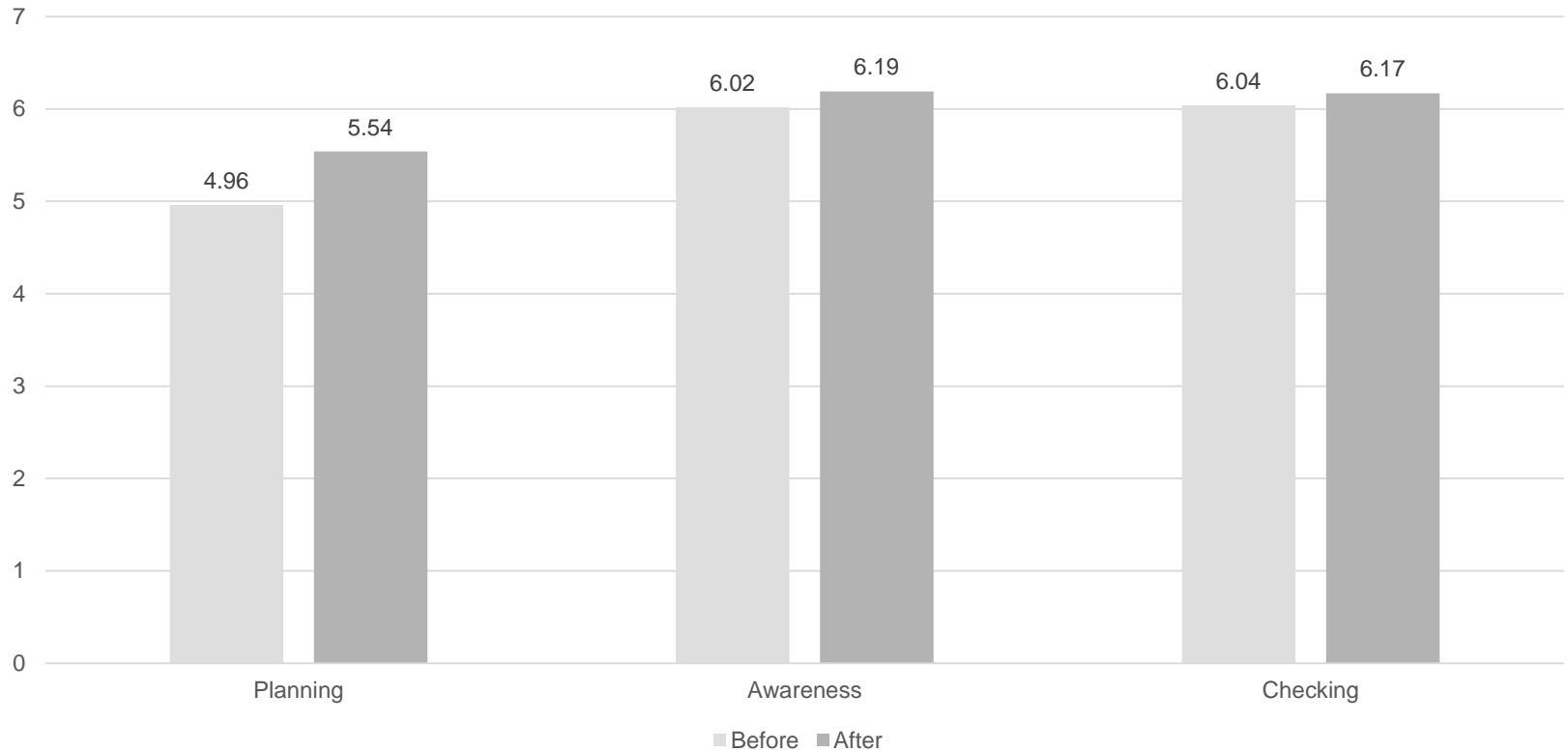
1. Notice. Don't Judge.
2. Plan your encounter.
3. Create space to reflect afterward.





Strategy

FYE Program 2016
Sub-dimensions of Strategy



CQ Drive

Your interest, drive and confidence to adapt to multicultural situations.

CQ Knowledge

Your understanding about how cultures are similar and different.

CQ Action

Your ability to adapt when relating and working interculturally.



CQ Strategy

Your awareness and ability to plan for multicultural interactions.



Strategies to Enhance CQ Action

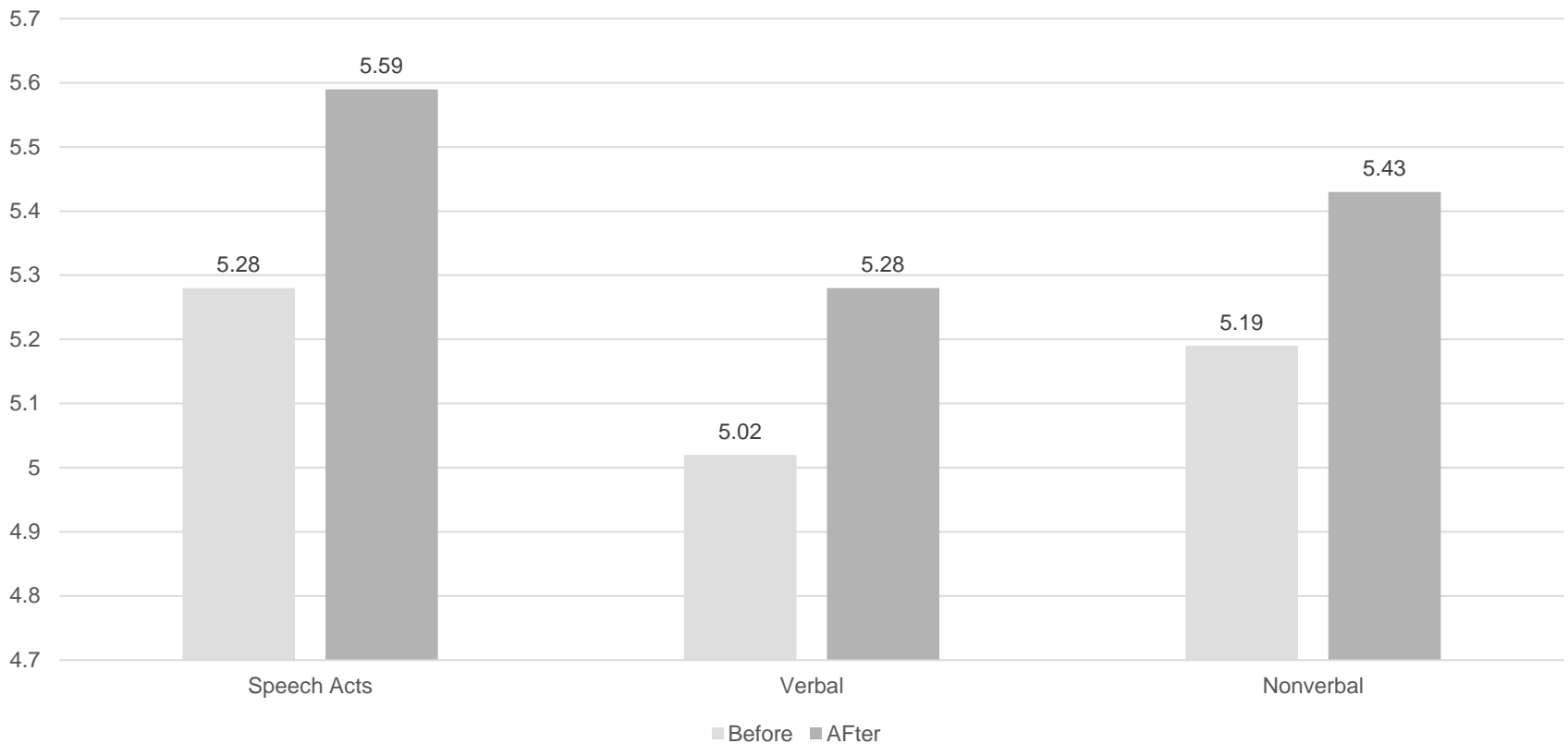
1. Observe variations in verbal and nonverbal behavior.
2. Practice new behaviors.
3. Adapt how you give instructions, foster interaction, and provide feedback.





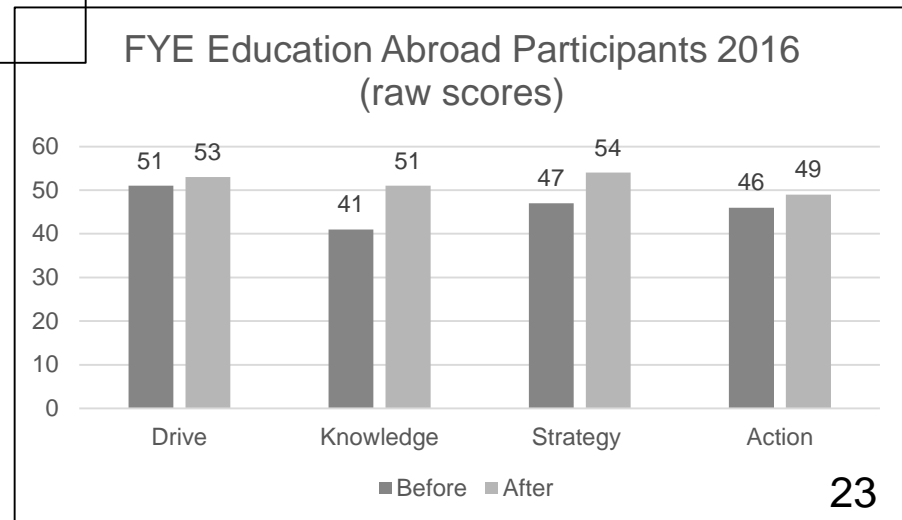
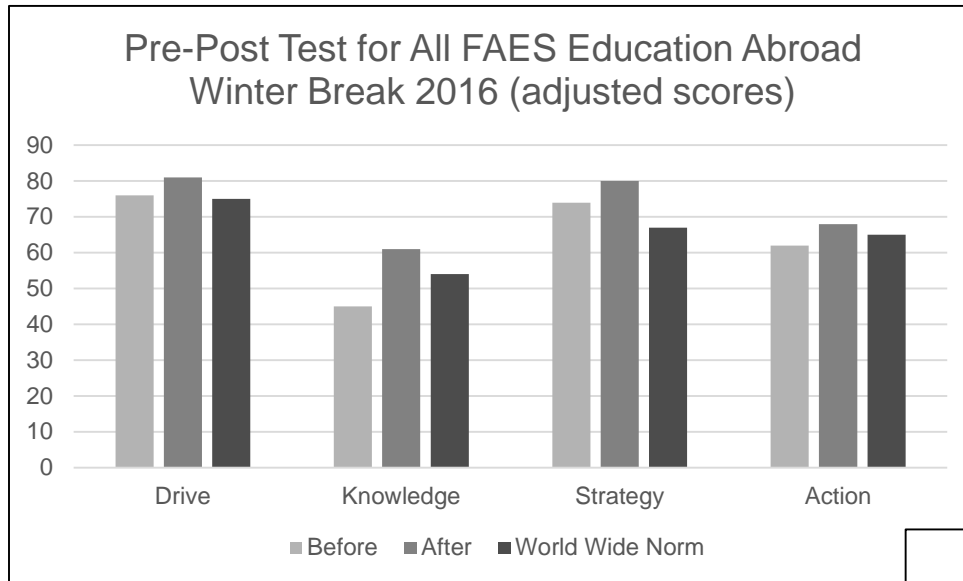
Action

FYE Program 2016 Sub-dimensions of Action





Our Students' Results





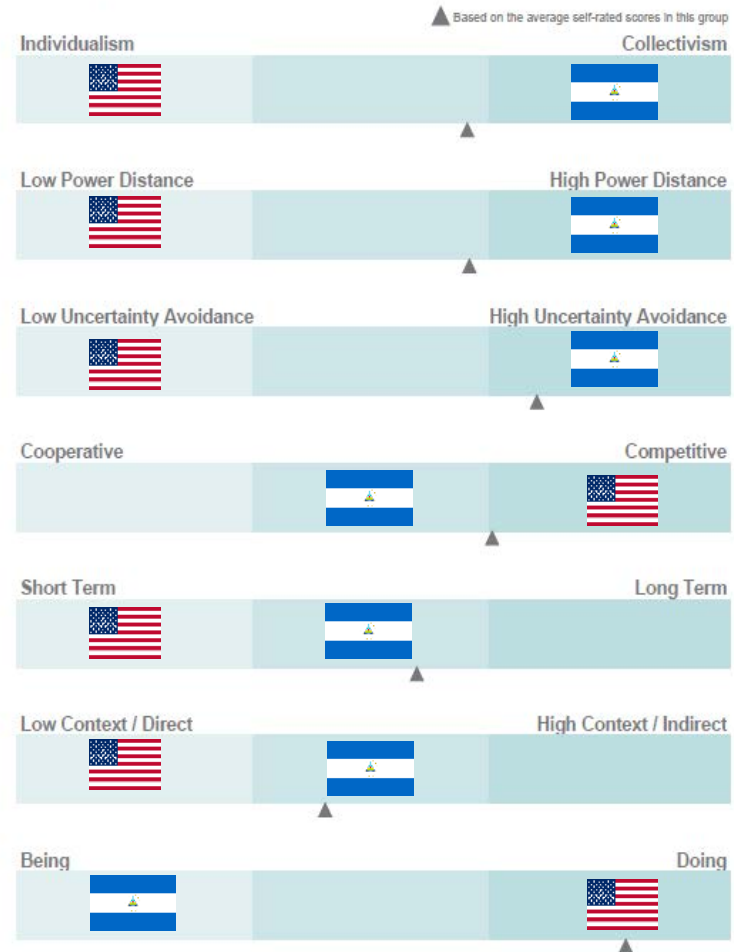
Using CQI in the Pre-Departure Course



Cultural Values

- Identify compared to peers
- Identify potential dissonance in country

Cultural Values





Community Building in Pre-Departure Course

Trust and community building

Class Topics (Systems Approach)

- Agriculture
- Environment
- Health
- Society
- Politics





Specific Exercises to build cultural competency in Country

- Group Reflections (3)
- Journaling with prompts
- Homestay
- Infographics (preparation for tours)
- Identifying teachable moments (bus, tours, speakers)

